



**CLAIM FORM FOR HEALTH INSURANCE POLICIES OTHER THAN TRAVEL AND PERSONAL ACCIDENT - PART A TO BE FILLED IN BY THE INSURED**

The issuance of this Form is not to be taken as an admission of liability

**SECTION E - DETAILS OF CLAIM:**

a) Details of the other treatment expenses claimed

| S.N. | Cover Name   | Amount (in Rs) | S.N. | Cover Name   | Amount (in Rs) |
|------|--|----------------|------|--|----------------|
|      | Pre Hospitalization Expenses                             |                |      | Green channel benefit claim against Health wearable device |                |
|      | Post Hospitalization Expenses                            |                |      | Compassionate Visit in case of CI                          |                |
|      | Ambulance Cover  |                |      | Vaccination for new born                                   |                |
|      | Organ Donor Expenses                                     |                |      | Out-patient Cover  |                |
|      | Green channel benefit claim against Non payable expenses |                |      | Air Ambulance  |                |

• For new born baby cover, separate claim form to be filled & submitted. • For Fitness Reward points, please fill separate form "Fitness reward earning claim form" available on our website. • Benefits under Cumulative Bonus, Early joining Benefit, Restoration of Sum Insured will be provided automatically. You need not file a claim separately for these.

b) Details of Lump sum / cash benefit claimed

| S.N. | Cover Name                                   | Claimed  | S.N. | Cover Name   | Claimed  |
|------|--|--|------|--|--|
|      | Hospital Cash                                | <input type="checkbox"/> Yes <input type="checkbox"/> No |      | Companion Benefit  | <input type="checkbox"/> Yes <input type="checkbox"/> No |
|      | Loss of income benefit                       | <input type="checkbox"/> Yes <input type="checkbox"/> No |      | Convalescence Benefit                                    | <input type="checkbox"/> Yes <input type="checkbox"/> No |
|      | Enhanced Daily cash benefit                  | <input type="checkbox"/> Yes <input type="checkbox"/> No |      | Benefit under Critical Illness optional Cover, if opted  | <input type="checkbox"/> Yes <input type="checkbox"/> No |
|      | Home treatment additional daily Cash benefit | <input type="checkbox"/> Yes <input type="checkbox"/> No |      | Benefit under Personal Accident optional Cover, if opted | <input type="checkbox"/> Yes <input type="checkbox"/> No |

Amount as per above covers, if claimed by you, will be paid as per the terms and conditions of the Policy plan.

Check List of Claim Documents to be submitted (In original)\* - Please (✓) tick relevant box

(For Hospital Cash benefit, photocopies of claim documents are acceptable)

|   |   |  |
|---|---|--|
| <input type="checkbox"/> Claim Form duly filled and signed  | <input type="checkbox"/> Copy of the Claim Intimation, if any | <input type="checkbox"/> Hospital Bill Payment receipt   |
| <input type="checkbox"/> Hospital Main Bill   | <input type="checkbox"/> Hospital Break-up Bill               | <input type="checkbox"/> Doctor's request for investigation  |
| <input type="checkbox"/> Hospital Discharge Summary   | <input type="checkbox"/> Pharmacy Bill                        | <input type="checkbox"/> Operation Theatre Notes   |
| <input type="checkbox"/> Investigation Reports (Including CT / MRI / USG / HPE / ECG)   |   | <input type="checkbox"/> Test report and prescription relating to first consultation for the Illness                             |
| <input type="checkbox"/> Doctor's prescription for medicines purchased outside the hospital and investigation done outside hospital |   | <input type="checkbox"/> FIR / MLC in case of accident injury and English translation of the same if it is in any other language |
| <input type="checkbox"/> KYC document (Address proof, ID proof only for claims exceeding ₹1 Lakh)                                   |   | <input type="checkbox"/> Original Death Summary (Wherever applicable)  |
| <input type="checkbox"/> Cancelled cheque leaf of the bank account held in the name of the primary insured (Mandatory)              |   | <input type="checkbox"/> Any Other   |

\*Please retain copy of complete set of claim documents for your records

**SECTION F - DETAILS OF BILLS ENCLOSED:**

| Sl. No | Bill No | Date | Issued by | Towards                         | Amount (Rs) |
|--------|---------|------|-----------|---------------------------------|-------------|
| 1.     |         |      |           | Hospital Main Bill              |             |
| 2.     |         |      |           | Pre-hospitalisation Bills: Nos  |             |
| 3.     |         |      |           | Post-hospitalisation Bills: Nos |             |
| 4.     |         |      |           | Pharmacy Bills                  |             |
| 5.     |         |      |           |                                 |             |
| 6.     |         |      |           |                                 |             |
| 7.     |         |      |           |                                 |             |
| 8.     |         |      |           |                                 |             |
| 9.     |         |      |           |                                 |             |
| 10.    |         |      |           |                                 |             |

Note: If there are more bills, please attach additional sheets with this claim form giving the bill details in same format as below.

Hospital Main Bill Payment Receipts only

| Receipt No. | Date | Amount (Rs) | Please (✓) Tick Relevant Box             |  |
|-------------|------|-------------|--|--|
|             |      |             | <input type="checkbox"/> Advance Receipt | <input type="checkbox"/> Final Receipt |
|             |      |             | <input type="checkbox"/> Advance Receipt | <input type="checkbox"/> Final Receipt |
|             |      |             | <input type="checkbox"/> Advance Receipt | <input type="checkbox"/> Final Receipt |
|             |      |             | <input type="checkbox"/> Advance Receipt | <input type="checkbox"/> Final Receipt |

Note: Please attach separate sheet if necessary

**CLAIM FORM FOR HEALTH INSURANCE POLICIES OTHER THAN TRAVEL AND PERSONAL ACCIDENT - PART A TO BE FILLED IN BY THE INSURED**

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IF THE CLAIM IS FOR ACCIDENTAL INJURIES, PLEASE PROVIDE DETAILS OF DATE, TIME AND CIRCUMSTANCES OF ACCIDENT EVENT AND OTHER DETAILS AS RELEVANT:

Date:  Time:

Circumstances of Accident event and other details:

**SECTION G - DETAILS OF PRIMARY INSURED'S BANK ACCOUNT:**

PLEASE PROVIDE YOUR BANK DETAILS: (PLEASE ATTACH CANCELLED CHEQUE LEAF OF BANK ACCOUNT IN THE NAME OF PRIMARY INSURED WITHOUT FAIL)

a) PAN:  b) Account Number:   
 c) Bank Name and Branch:   
 d) IFSC Code:   
 e) Cheque/ DD Payable Details:

**SECTION H - DECLARATION BY THE INSURED:**

I hereby declare that the information furnished in this Claim Form is true & correct to the best of my knowledge and belief. If I have made any false or untrue statement, suppressed or concealed any material fact with respect to questions asked in relation to this claim, my right to claim reimbursement shall be forfeited. I also consent & authorise TPA / insurance company to seek necessary medical information / documents from any hospital / Medical Practitioner who has attended the person for whom this claim is made. I hereby declare that I have included all the bills / receipts for the purpose of this claim & that I will not be making any supplementary claim except pre/post hospitalization claim and for additional covers, if any.

Date:

Place:

Signature of the Insured:

Please send this duly filled and signed claim form to our TPA at below address:

Family Health Plan Insurance TPA Limited

Srinilaya - cyber spazio suite, 101,102,Ground Floor, Road No. 2, Banjara Hills, Hyderabad, Telangana 500034

**GUIDANCE FOR FILLING CLAIM FORM - PART A (To be filled in by the insured)**

| DATA ELEMENT   | DESCRIPTION   | FORMAT   |
|--|---|--|
| <b>SECTION A - DETAILS OF PRIMARY INSURED</b>                                      |   |  |
| a) Policy No.  | Enter the policy number   | As allotted by the insurance company                             |
| b) SI. No/ Certificate No.   | Enter the social insurance number or the certificate number of social health insurance scheme | As allotted by the organisation                                  |
| c) Company TPA ID No.  | Enter the TPA ID No.  | License number as allotted by IRDA and printed in TPA documents. |
| d) Name  | Enter the full name of the policyholder   | Surname, First name, Middle name                                 |
| e) Address   | Enter the full postal address   | Include Street, City and Pin Code                                |
| <b>SECTION B - DETAILS OF INSURANCE HISTORY</b>                                    |   |  |
| a) Currently covered by any other Mediclaim / Health Insurance?                    | Indicate whether currently covered by another Mediclaim / Health Insurance                    | Tick Yes or No   |
| b) i. Company Name   | Enter the full name of the insurance company  | Name of the organisation in full                                 |
| b) ii. Policy No.  | Enter the policy number   | As allotted by the insurance company                             |
| c) Date of Commencement of first Insurance without break                           | Enter the date of commencement of first insurance   | Use dd-mm-yy format  |
| d) Sum Insured   | Enter the total sum insured as per the policy   | In rupees  |
| Have you been Hospitalised in the last four years since inception of the contract? | Indicate whether hospitalised in the last four years  | Tick Yes or No   |
| f) Date  | Enter the date of hospitalisation   | Use mm-yy format   |
| g) Diagnosis   | Enter the diagnosis details   | Open Text  |
| h) Previously Covered by any other Mediclaim/ Health Insurance?                    | Indicate whether previously covered by another Mediclaim / Health Insurance                   | Tick Yes or No   |
| i) Company Name  | Enter the full name of the insurance company  | Name of the organisation in full                                 |

**CLAIM FORM FOR HEALTH INSURANCE POLICIES OTHER THAN TRAVEL AND PERSONAL ACCIDENT - PART A TO BE FILLED IN BY THE INSURED**

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**GUIDANCE FOR FILLING CLAIM FORM - PART A (To be filled in by the insured)**

| DATA ELEMENT  | DESCRIPTION   | FORMAT   |
|---|---|--|
| <b>SECTION C - DETAILS OF INSURED PERSON HOSPITALIZED</b>                                     |   |  |
| a) Name   | Enter the full name of the patient                            | Surname, First name, Middle name                 |
| b) Gender   | Indicate gender of the patient                                | Tick Male or Female                              |
| c) Age  | Enter age of the patient                                      | Number of years and months                       |
| d) Date of Birth  | Enter Date of Birth of patient                                | Use dd-mm-yy format                              |
| e) Relationship to primary Insured  | Indicate relationship of patient with policyholder            | Tick the right option. If others, please specify |
| f) Address  | Enter the full postal address                                 | Include Street, City and Pin Code                |
| Phone No.   | Enter the phone number of patient                             | Include STD code with telephone number           |
| E-mail ID   | Enter e-mail address of patient                               | Complete e-mail address                          |
| g) Occupation   | Indicate occupation of patient                                | Tick the right option. If others, please specify |
| i) Address of the Employer  | Complete address of the employer of the Insured               | Include Street, City and Pin Code                |
| <b>SECTION D - DETAILS OF HOSPITALISATION FOR CLAIM BEING FILED</b>                           |   |  |
| a) Name of hospital where admitted  | Enter the name of hospital                                    | Name of hospital in full                         |
| b) Room category occupied   | Indicate the room category occupied                           | Tick the right option                            |
| c) Hospitalisation due to   | Indicate reason of hospitalisation                            | Tick the right option                            |
| d) Date of injury / Date disease first detected/<br>Date of delivery                          | Enter the relevant date                                       | Use dd-mm-yy format                              |
| e) Date of admission  | Enter date of admission                                       | Use dd-mm-yy format                              |
| f) Time   | Enter time of admission                                       | Use hh:mm format                                 |
| g) Date of discharge  | Enter date of discharge                                       | Use dd-mm-yy format                              |
| h) Time   | Enter time of discharge                                       | Use hh:mm format                                 |
| i) In case of maternity   |   |  |
| i. Date of delivery   | Enter date of delivery  | Use dd-mm-yy format                              |
| ii. Gravida Status  | Enter Gravida Status  | Use standard format                              |
| j) If Injury give cause   | Indicate cause of injury                                      | Tick the right option                            |
| i. If Medico Legal  | Indicate whether injury is Medico Legal                       | Tick Yes or No                                   |
| ii. Reported to Police  | Indicate whether police report was filed                      | Tick Yes or No                                   |
| iii. MLC Report & Police FIR attached   | Indicate whether MLC report and Police FIR attached           | Tick Yes or No                                   |
| k) System of Medicine   | Enter the system of medicine followed in treating the patient | Open Text  |
| <b>SECTION E - DETAILS OF CLAIM</b>   |   |  |
| a) Details of Treatment Expenses  | Enter the amount claimed as treatment expenses                | In rupees (Do not enter paise values)            |
| b) Claim for Domiciliary Hospitalisation  | Indicate whether claim is for domiciliary hospitalization     | Tick Yes or No                                   |
| c) Details of Lump sum/ Cash Benefit claimed  | Enter the amount claimed as lump sum/ cash benefit            | In rupees (Do not enter paise values)            |
| d) Claim Documents Submitted-Check List   | Indicate which supporting documents are submitted             | Tick the right option                            |
| <b>SECTION F - DETAILS OF BILLS ENCLOSED</b>  |   |  |
| Indicate which bills are enclosed with the amounts in rupees                                  |   |  |
| <b>SECTION G - DETAILS OF PRIMARY INSURED'S BANK ACCOUNT</b>                                  |   |  |
| a) PAN  | Enter the permanent account number                            | As allotted by the Income Tax department         |
| b) Account Number   | Enter the bank account number                                 | As allotted by the bank                          |
| c) Bank Name and Branch   | Enter the bank name along with the branch                     | Name of the Bank in full                         |
| d) IFSC Code  | Enter the IFSC code of the bank branch                        | IFSC code of the bank branch in full             |
| <b>SECTION H - DECLARATION BY THE INSURED</b>   |   |  |
| Read declaration carefully and mention date (in dd-mm-yy format), place (open text) and sign. |   |  |

# CLAIM FORM - PART B TO BE FILLED IN BY THE HOSPITAL

The issuance of this Form is not to be taken as an admission of liability  
Please include the original pre-authorisation request form in lieu of PART A

## SECTION A - DETAILS OF HOSPITAL (To be filled in block letters)

a) Name of the hospital:

b) Hospital ID:  c) Type of Hospital:  Network  Non-Network (For office use only)

d) Name of the treating doctor:

e) Qualification:

f) Registration No. with State Code:  g) Phone No.:

## SECTION B - DETAILS OF THE PATIENT ADMITTED

a) Name of the Patient:

b) IP Registration Number:  c) Gender:  Male  Female

d) Age:  Years  Months e) Date of birth:

f) Date of Admission:  g) Time:

h) Date of Discharge:  i) Time:

j) Type of Admission:  Emergency  Planned  Day Care  Maternity

k) If Maternity: i. Date of Delivery:  ii. Gravida Status:

l) Status at time of discharge:  Discharge to home  Discharge to another hospital  Deceased

m) Total amount claimed:

## SECTION C - DETAILS OF AILMENT DIAGNOSED (PRIMARY)

| a) |                       | ICD 10 Codes | Description | a) |                       | ICD 10 PCS Codes | Description |
|----|-----------------------|--------------|-------------|----|-----------------------|------------------|-------------|
| 1  | Primary Diagnosis:    |              |             | 1  | Procedure 1:          |                  |             |
| 2  | Additional Diagnosis: |              |             | 2  | Procedure 2:          |                  |             |
| 3  | Co-morbidities:       |              |             | 3  | Procedure 3:          |                  |             |
| 4  | Co-morbidities:       |              |             | 4  | Details of Procedure: |                  |             |

c) Whether pre-authorisation obtained:  Yes  No d) If Yes, pre-authorisation Number:

e) If authorisation by network hospital not obtained, give reason: \_\_\_\_\_

f) Hospitalisation due to injury:  Yes  No If Yes, give cause:

i.  Self-inflicted  Road Traffic Accident  Substance abuse / alcohol consumption  Other

ii. If Injury due to substance abuse / alcohol consumption, test conducted to establish this:  Yes  No  
(If Yes, attach reports)

iii. If Medico Legal:  Yes  No iv. Reported to the police:  Yes  No

v. FIR No.:  vi. If not reported to the police, give reason: \_\_\_\_\_

g) When did the patient start suffering of the complaint: \_\_\_\_\_  
Date of first consultation:

h) Please give previous medical history of the patient: \_\_\_\_\_

l) Is the patient suffering from any of the following diseases? If "Yes" Please mention the duration below.

|   |  | Yes / No | Duration in year & months |
|---|--|----------|---------------------------|
| 1 | High or low blood pressure, chest pain, or any other cardiac disorder  |          |                           |
| 2 | Tuberculosis, asthma, bronchitis or any other lung / respiratory disorder  |          |                           |
| 3 | Ulcer (stomach / duodenal), liver or gall bladder disorder or any other digestive tract disorder                 |          |                           |
| 4 | Kidney failure, stone in kidney or urinary tract, prostate disorder or any other kidney / urinary tract disorder |          |                           |
| 5 | Stroke, epilepsy (fits), paralysis or any other nervous system (brain, spinal cord, etc) disorder                |          |                           |

**CLAIM FORM - PART B TO BE FILLED IN BY THE HOSPITAL**

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|    |   | Yes / No | Duration in year & months |
|----|---|----------|---------------------------|
| 6  | Diabetes, Impaired glucose tolerance (Pre-diabetes), Thyroid/Pituitary Disorder or any other endocrine disorder |          |                           |
| 7  | Tumor (swelling)-benign or malignant, any external ulcer / growth / cyst / mass anywhere in the body            |          |                           |
| 8  | Arthritis, spondylosis or any other disorder of the muscle / bone / joint                                       |          |                           |
| 9  | Diseases of the ear / nose / throat / teeth / eye (please mention dioptries in case of refractory error)        |          |                           |
| 10 | HIV / AIDS or sexually transmitted diseases or any immune system disorder                                       |          |                           |
| 11 | Anaemia, leukaemia, lymphoma or any other blood / lymphatic system disorder                                     |          |                           |
| 12 | Psychiatric / mental illnesses or sleep disorder  |          |                           |
| 13 | Uterine fibroid, fibroadenoma breast or any other gynaecological (female reproductive system) / breast disorder |          |                           |
| 14 | Any other illness or injury not mentioned above (other than common cold)  |          |                           |

g) Is the ailment a complication / sequel of a pre-existing disease or condition?  Yes  No

If Yes, please give details: \_\_\_\_\_

h) History of alcoholism  Yes  No If yes: No of years:   Quantity consumed per day

i) History of smoking / tobacco chewing:  Yes  No If Yes: No of years:   Units consumed per day

**SECTION D - CLAIM DOCUMENTS SUBMITTED - CHECK LIST**

|  |  |
|--|--|
| <input type="checkbox"/> Claim Form duly signed                                | <input type="checkbox"/> Investigation reports                                 |
| <input type="checkbox"/> Original pre-authorisation request                    | <input type="checkbox"/> CT/MR/USG/HPE investigation reports                   |
| <input type="checkbox"/> Copy of the pre-authorisation approval letter         | <input type="checkbox"/> Doctor's reference slip for investigation             |
| <input type="checkbox"/> Copy of photo ID card of patient verified by hospital | <input type="checkbox"/> ECG   |
| <input type="checkbox"/> Hospital discharge summary                            | <input type="checkbox"/> Pharmacy bills  |
| <input type="checkbox"/> Operation theatre notes                               | <input type="checkbox"/> MLC report & Police FIR                               |
| <input type="checkbox"/> Hospital main bill                                    | <input type="checkbox"/> Original death summary from hospital where applicable |
| <input type="checkbox"/> Hospital break-up bill                                | <input type="checkbox"/> Other, please specify                                 |

**SECTION E - ADDITIONAL DETAILS IN CASE OF NON-NETWORK HOSPITAL (ONLY FILL IN CASE OF NON-NETWORK HOSPITAL)**

a) Address of the hospital:

City:  State:

Pincode:  b) Phone No:

c) Registration No. with State Code:  d) Hospital PAN:

e) Number of Inpatient beds:

f) Facilities available in the hospital: i. OT:  Yes  No ii. ICU:  Yes  No iii. Round the clock Doctor / Nurses:  Yes  No

iv. Maintains daily record of patients:  Yes  No v. Others:

**SECTION F - DECLARATION BY THE HOSPITAL (PLEASE READ VERY CAREFULLY)**

We hereby declare that the information furnished in this Claim Form is true & correct to the best of our knowledge and belief. If we have made any false or untrue statement, suppressed or concealed any material fact, our right to claim under this claim shall be forfeited.

Date:

Place:

Signature and Seal of the Hospital Authority:

Please send this duly filled and signed claim form to our TPA at below address:

Family Health Plan Insurance TPA Limited

Srinilaya - cyber spazio suite, 101,102,Ground Floor, Road No. 2, Banjara Hills, Hyderabad, Telangana 500034

**Authorisation Letter (Mandatory)**

Date: 

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

From:

To:  
 The Manager / Medical Superintendent, Medical Records

Dear Sir

**Reg: Authorisation Letter.**

Name of the Patient: \_\_\_\_\_

IP Number \_\_\_\_\_ (First admission) in \_\_\_\_\_ Hospital

IP Number \_\_\_\_\_ (Second admission) in \_\_\_\_\_ Hospital

IP Number \_\_\_\_\_ (Third admission) in \_\_\_\_\_ Hospital

I consent and authorise M/s Magma HDI General Insurance Co. Limited and their Authorised Service Providers to seek medical information from your hospital and share copies of indoor case sheets and such other relevant medical records and / or meet / obtain statement from the Medical Practitioner who has at any time attended on the patient for the hospitalisation dated ..... to .....

Thanking you,

Yours sincerely,

Signature of the Proposer

Signature of the Patient

**GUIDANCE FOR FILLING CLAIM FORM - PART B (To be filled in by the hospital)**

| DATA ELEMENT                                       | DESCRIPTION   | FORMAT                                       |
|--|---|--|
| <b>SECTION A - DETAILS OF HOSPITAL</b>             |   |  |
| a) Name of Hospital                                | Enter the name of hospital  | Name of hospital in full                     |
| b) Hospital ID                                     | Enter ID number of hospital   | As allocated by the TPA                      |
| c) Type of Hospital                                | Indicate whether In network or non-network hospital                   | Tick the right option                        |
| d) Name of treating doctor                         | Enter the name of the treating doctor                                 | Name of doctor in full                       |
| e) Qualification                                   | Enter the qualifications of the treating doctor                       | Abbreviations of educational qualifications  |
| f) Registration No. with State Code                | Enter the registration number of the doctor along with the state code | As allocated by the Medical Council of India |
| g) Phone No.                                       | Enter the phone number of doctor                                      | Include STD code with telephone number       |
| <b>SECTION B - DETAILS OF THE PATIENT ADMITTED</b> |   |  |
| a) Name of Patient                                 | Enter the name of hospital  | Name of hospital in full                     |
| b) IP Registration Number                          | Enter insurance provider registration number                          | As allotted by the insurance provider        |
| c) Gender  | Indicate Gender of the patient  | Tick Male or Female                          |
| d) Age   | Enter age of the patient  | Number of years and months                   |
| e) Date of Birth                                   | Enter date of admission   | Use dd-mm-yy format                          |
| f) Date of Admission                               | Enter date of admission   | Use dd-mm-yy format                          |
| g) Time  | Enter time of admission   | Use hh:mm format                             |
| h) Date of Discharge                               | Enter date of discharge   | Use dd-mm-yy format                          |
| l) Time  | Enter time of discharge   | Use hh:mm format                             |
| j) Type of Admission                               | Indicate type of admission of patient                                 | Tick the right option                        |
| k) If Maternity                                    | Tick the right option   | Tick the right option                        |
| Date of Delivery                                   | Enter Date of Delivery if maternity                                   | Use dd-mm-yy format                          |
| Gravida Status                                     | Enter Gravida Status if maternity                                     | Use standard format                          |
| l) Status at time of discharge                     | Indicate status of patient at time of discharge                       | Tick the right option                        |
| m) Total amount claimed                            | Indicate the total amount claimed                                     | In rupees (Do not enter paise values)        |

# CLAIM FORM - PART B TO BE FILLED IN BY THE HOSPITAL

The issuance of this Form is not to be taken as an admission of liability  
Please include the original pre-authorization request form in lieu of PART A

## GUIDANCE FOR FILLING CLAIM FORM - PART A (To be filled in by the Insured)

| DATA ELEMENT   | DESCRIPTION   | FORMAT                                 |
|--|---|--|
| <b>SECTION C - DETAILS OF AILMENT DIAGNOSED (PRIMARY)</b>                                |   |  |
| a) ICD 10 Code   |   |  |
| Primary Diagnosis  | Enter the ICD 10 Code and description of the primary diagnosis                            | Standard format and open text          |
| Additional Diagnosis   | Enter the ICD 10 Code and description of the additional diagnosis                         | Standard format and open text          |
| Co-morbidities   | Enter the ICD 10 Code and description of the co-morbidities                               | Standard format and open text          |
| b) ICD 10 PCS  |   |  |
| Procedure 1  | Enter the ICD 10 PCS and description of the first procedure                               | Standard format and open text          |
| Procedure 2  | Enter the ICD 10 PCS and description of the second procedure                              | Standard format and open text          |
| Procedure 3  | Enter the ICD 10 PCS and description of the third procedure                               | Standard format and open text          |
| Details of Procedure   | Enter the details of the procedure  | Open text                              |
| c) Whether pre-authorization obtained  | Indicate whether pre-authorization obtained   | Tick Yes or No                         |
| d) Pre-authorization Number  | Enter pre-authorization number  | As allotted by TPA                     |
| e) If authorization by network hospital not obtained, give reason                        | Enter reason for not obtaining pre-authorization number                                   | Open text                              |
| f) Hospitalization due to injury   | Indicate if hospitalisation is due to injury  | Tick Yes or No                         |
| Cause  | Indicate cause of injury  | Tick the right option                  |
| If injury due to substance abuse / alcohol consumption, test conducted to establish this | Indicate whether test conducted   | Tick Yes or No                         |
| Medico Legal   | Indicate whether injury is Medico Legal   | Tick Yes or No                         |
| Reported To police   | Indicate whether police report was filed  | Tick Yes or No                         |
| FIR No.  | Enter first information report number   | As issued by police authorities        |
| If not reported to the police, give reason   | Enter reason for not reporting to the police  | Open text                              |
| g) Complaints / Symptoms   | Indicate the date when the symptom / complaint  | Use dd-mm-yy format                    |
| h) Previous medical history  | Enter the medical history   | Open text                              |
| i) Specific diseases   | State Yes or No   | Duration should be in years and months |
| j) Complication of pre-existing diseases   | Indicate whether present ailment is a complication that existed prior to policy inception | Open text                              |
| k) Alcoholism  | Indicate Yes or No. If 'yes' state quantity consumed                                      | Open text                              |
| l) Smoking of tobacco  | Indicate Yes or No. If 'yes' state units consumed   | Open text                              |

## SECTION D - CLAIM DOCUMENTS SUBMITTED-CHECK LIST

Indicate which supporting documents are submitted.

## SECTION E - DETAILS IN CASE OF NON-NETWORK HOSPITAL

|   |   |  |
|---|---|--|
| a) Address                              | Enter the full postal address   | Include Street, City and Pin Code                |
| b) Phone No.                            | Enter the phone number of hospital                                    | Include STD code with telephone number           |
| c) Registration No. with State Code     | Enter the registration number of the doctor along with the state code | As allocated by the Medical Council of India     |
| d) Hospital PAN                         | Enter the Permanent Account Number                                    | As allotted by the Income Tax department         |
| e) Number of Inpatient beds             | Enter the number of inpatient beds                                    | Digits   |
| f) Facilities available at the hospital | Indicate facilities available at the hospital                         | Tick the right option. If others, please specify |

## SECTION F - DECLARATION BY THE HOSPITAL

Read the declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign and stamp